OE PARTS CLAIM:

For electronically controlled parts, a computer printout with the error code is required.

Full details including the car's VIN are required.

In the event of a claim with costs for disassembly and reassembly, a bill for the first assembly is required.

In the event of a claim for pulleys, it is necessary to present the invoice for the installation of the wheel.

Claims for Adblue and Fap system components: coding of Adblue and Fap system components - confirmation that the adaptation has been carried out with the correct diagnostic instrument, in accordance with the manufacturer's note. (fap and adblue tanks from +- 2014 require so-called "telecoding" - software download from the Stellantis database; without this procedure, the replacement is ineffective).