



Managing refunds for ATE original replacement parts

Guidelines and conditions



Managing refunds for ATE original replacement parts

Warranty conditions:

Every original ATE replacement part is subjected to strict quality control in accordance with vehicle manufacturer standards for remanufacturing. Original ATE replacement parts must always be installed in accordance with the specifications of the vehicle manufacturer. In the event of a warranty claim, the claim will be processed in accordance with the applicable warranty guidelines.

Refund for replaced parts:

A refund value is granted for every ATE original replacement part.

When a customer returns a used part, the refund is credited after receipt and inspection of the replaced part. However, the following return conditions must be fulfilled.

Returning the used parts:

1. ATE original replacement parts are returned to a delivery point specified by Continental Aftermarket.
2. The used parts may only be returned in the original packaging (see below).

Acceptance conditions:

Only used parts which are suitable for remanufacturing can be taken back and credited.

The used part must meet the following requirements:

- It is complete and includes all components.
- It must be identical to the remanufactured part supplied.
- It must not have already been remanufactured.
- It must not be cracked or mechanically reworked.
- It must not be damaged by excessive corrosion (no pitting).
- The fastenings, connection/bleeder thread and the caliper guides must not be damaged.

The refund cannot be credited if, upon inspection of the removed part, one or more of the above conditions are found not to be fulfilled.



The advertisement features a dark blue background with a white arrow icon pointing up and to the right. On the left, there is a photograph of two silver metal brake callipers. The text is arranged in a clean, professional layout. At the top right, the text 'ATE Original Austauschteil' is followed by its translations in English, French, and Spanish. Below this, the part name 'Bremsättel' is listed in four languages. At the bottom, there is an 'Exchange' logo consisting of a circular arrow icon and the word 'Exchange', followed by the website 'www.ate-brakes.com' and the ATE logo.

ATE Original Austauschteil
ATE Original replacement part
ATE Pièce de rechange d'origine
ATE original pieza de recambio

Bremsättel
Brake callipers
Étriers de frein
Pinzas de freno

 Exchange

www.ate-brakes.com



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